



Product Warranty on Jiajue & Riya vehicles.

OZ SCOOTERS DIRECT warrants its vehicles at conditions as:

- (1) Engine capacity under 60CC (incl. 60CC): twelve (12) months after shipment date, or 6,000km to the end customer, whichever comes first;
- (2) Engine capacity above 60CC: twelve (12) months after shipment date, or 10,000km to the end customer whichever comes first. It will repair or furnish a replacement part or accessory for any defective or malfunctioning part or accessory purchased by the buyer.

This warranty covers only replacements (**no labour included**) made necessary due to defects in material or workmanship, under the applicable warranty only for the warranty period, but fulfill the following standard.

It does not cover conditions resulting from negligence or any alteration, which has not written approvals, signed by the seller, loss of time, inconvenience, loss of use of the vehicle or any other consequential damage.

Replacements qualifying under this warranty will be determined within a reasonable time following delivery of, and or digital images of the defective or malfunctioning part or accessory to OZ SCOOTERS DIRECT at purchasers cost.

When a claim is made under this warranty, the purchaser must produce copy of the original sales slip for such vehicle, part or accessory, to validate the date of purchase and service/maintenance records, as applicable.

The applicable warranty parts and standard.

Warranty period	Parts Classify	Applicable warranty parts
12 months after purchase date or 10,000km of mileage (12 months or 6,000km for products under and incl. 60cc)	Frame	Front and rear rim, main frame, hydraulic brake, swing arm, hanging device, front and rear shock absorber, front and rear drum brake Assy., fuel tank (welding quality)
	Engine	Crankcase, cylinder head, cylinder, crankshaft, piston, valve/cam shaft, transmission, magneto, oil pump, carburetor, start motor
9 months after shipment date or 5,000km of mileage (4,000km for Products under and incl. 60cc)	Frame	Handlebar, central stand, fuel switch, gearbox of front wheel, driven sprocket, muffler, starter lever, shift lever, pedal lever
	Engine and electric parts	Side cover, timing chain, metal joint, speedometer, lock assy., left and right handle switch, Wire harness
6 months after shipment date or 3,000km of mileage (2,000km for Products under and incl. 60cc)	Frame	Mirror, seat, side stand, front and rear light, front and rear foot pedal, outer tyre, brake disc ,rear carrier, cables, rear carrier
	Engine and electric parts	Horn, relay, flasher, buzzer, fuel sensor, battery, anti-thief rectifier, coil assy., CDI, chain, driving sprocket

Parts not covered under this warranty.

This refers to some plastic parts, glass parts, rubber parts, paper parts, cable standard parts, normal expendable and accessory, such as outer plastic parts, stickers, cowling, spark plug, fuse, brake shoe, battery, bulb, drive belt, air cleaner element, piston rings, bearings, clutch assembly, shield, helmet box, wind shield glass, axle parts, bumper, Mat floor, luggage carrier/basket, seal gasket, filter of grease, various of grease.

Repair or replacement required as a result of:

- (a) Out of warranty period;
- (b) Accident;
- (c) Misuse or neglect;
- (d) Lack of reasonable and proper maintenance;
- (e) Use of replacement parts improperly installed or of unauthorised accessories or not conforming to Jiajue's specifications;
- (f) Modifications not recommended or approved in writing by OZ SCOOTERS DIRECT.
- (g) Normal wear and deterioration occasioned by the use of the Products and Spare Parts.
- (h) Abnormal usage like racing or any kinds of speed compete game etc;

Damages caused by non-authorised maintenance points, and/or force majors, such as typhoon, earthquake, war etc.

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